

WYNN HOLLIS CPL
7923 SCENIC CANYON LANE
HOUSTON, TX 77095
(281) 352-4994
wynnhollis@hotmail.com

TO WHOM IT MAY CONCERN:

First of all, I would like to thank both Ebony Wanzer at AAPL and Marc Tate at The Foundation for the previous financial support in March 2021 – immediately following the February freeze that hit Houston.

Since then, we had a long period of no progress in the work that needed to be done on the house. During this time, my wife and I made sure that the house was maintained to the best of our ability. However, during that time one of our biggest challenges was to keep the house cool during the rising Houston temperatures. This was due to areas with no ceiling and insulated walls. I have attached photos to illustrate this situation.

Once the work finally got started, we had a time when the kitchen was totally torn up and parts of the house were also being worked on – such as the hallway where part of the ceiling had to be replaced. Again, I have attached photos to reflect the work.

As far as both the front and back yard are concerned, we had to replace the hedging in the front and bushes in the back. Please see the photos in that regard. In addition, our sprinkler system required repairs after sustaining damage during the freeze. The system is always drained and insulated each winter, but this was no match for the low temperatures.

The insurance did not cover large amounts of expenses incurred and so I have attached a list of items that we paid out of pocket. As with any repair project, additional expenses became apparent once the work started. A good example of this was the need to replace the garage door opener which was damaged due to water causing the ceiling in the garage to fall down and the remaining parts to be taken down.

Finally, early this month, our A/C went out and we have incurred a large expense to get it running again. Of course, we cannot live without A/C in Houston and in early September the daily temperatures were still high and so we couldn't put off this expense for later in the year. We really didn't need that unexpected expense on top of all the upheaval and costs that we have incurred this year.

As far as progress on completing the work is concerned, we are now down to having the air ducts cleaned out as the dust from the work was unbelievable. Once this has been completed – it was booked for September 23, but had to be rescheduled for next week – there is some final electrical work that needs to be completed, such as lighting in the garage. In addition, we will be scheduling a local business to come and clean the carpets in the rest of the house – it was pointless to do this before the work was completed.

If there is any way that The Foundation can consider myself and my family for any additional assistance, I would greatly appreciate it. I would be happy to provide any further information or clarify any questions, should they be needed.

Sincerely,

Wynn Hollis

ITEMS IN FREEZER AND 'FRIDGE DUE TO EXTENDED LOSS OF POWER IN FREEZE

Freezer

Beef Hill Country Fare Tacquitos - \$6.16

Ground beef 80% lean/20% fat, 3.5 lbs - \$13.97

Beef Loin T Bones, \$12.99/lb - \$77.94

Bone in chicken thighs, 5.5lbs - \$8.69

Hill Country Fare Fries, 24 oz, 3 bags - \$5.19

HEB Creamy Creations Sherbert Assorted Flavors - \$4.82

Baskin' Robbins 2 pre packed quarts - \$19.98

Sara Lee Restaurant Style Gourmet Sesame Seed Burger Buns, 12 pack - \$2.98

Jersey Bagels, 12 - \$27.02

HEB Texas Sized English Muffins, 4 packs - \$10.20

Hillshire Farms Lil Smokies, 48oz - \$7.24

English Sausages, 6lbs - \$41.94

Tarantino Mild Italian Sausage, 20 links, 5lbs - \$14.99

Private Selection Triple Berry Blend Frozen Fruit, 4 bags - \$63.96

Junior's Strawberry Cheesecake - \$54.95

Hill Country Fare Southern Style Hash Browns, 32oz, 2 bags - \$3.62

Petite Cuisine Mozzarella Sticks, 5lbs - \$13.99

Total for Freezer: \$377.64

' Fridge

Kraft Philadelphia Whipped Chive Cream Cheese Spread - \$3.48

Kraft Philadelphia Original Cream Cheese Spread - \$3.48

HEB Select Ingredients Mild Cheddar Cheese - \$5.14

HEB Select Ingredients Mozzarella Cheese - \$5.14

Kroger Grade A Large Eggs - \$1.48

HEB Select Ingredients Reduced Fat 2% Milk, gallon - \$3.38

Kerrygold Grass-Fed Pure Irish Butter with Canola Oil, 2 packs - \$7.06

Central Market European Style Unsalted Butter, 4 packs - \$16.40

HEB Select Ingredients Sweet Cream Unsalted Butter, 3 packs - \$10.44

Central Market Deli Cheese - \$9.24

Hellman's Real Mayonaise - \$7.99

Heinz Ketchup - \$4.24

Sweet Baby Ray's Honey Barbecue Sauce, 28oz - \$2.75

Buffalo Wild Wings Parmesan Garlic Sauce, 12oz - \$3.05

HEB Select Ingredients Classic Caesar Salad Kit, 3 bags - \$9.06

Kirkland Signature Bacon Hickory Smoked - \$22.49

Total for 'Fridge: \$114.82

Grand Total of Lost Food: \$492.46

OUT OF POCKET EXPENSE INCURRED DUE TO FREEZE

2/16/2021 – Emergency temporary plumbing - \$500.00

3/1/2021 – Items damaged in attic - \$203.70

3/5/2021 – Replacement of landline telephone - \$97.41

3/5/2021 – Replacement of damaged switch plates - \$11.65

3/25/2021 – Permanent plumbing repair - \$752.50

6/12/2021 – Repair to sprinkler system - \$161.00

6/14/2021 – Rose bushes to replace bushes that died in freeze - \$136.31

6/15/2021 – Removal of dead bushes and replanting of replacement rose bushes - \$500.00

7/23/2021 – Replacement of lights in study and kitchen - \$55.49

7/30/2021 – Replace garage door opener - \$365.00

9/02/2021 – Replacement of coil, compressor and furnace in A/C unit - \$8,700.00

Total: \$11,483.06



Andy

Elec., Plumb., Painting
Flooring, House
Leveling, General Home
Repair, Water Htr, Water
Softener/ R/O Sys.,
Garbage Disp.

Andy Glass
832-594-6927
razrbck475@gmail.com

A & C Contracting
20 yrs exp. * Free Estimate

No. _____

DEPARTMENT

DATE 2-16-21

WYON LN

77095

HOUSTON, TX

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT	MDSERETD.	PAID OUT	WHENSHIP
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QUANTITY	DESCRIPTION	PRICE	AMOUNT
1			
2			
3	REPLACE BUSTOP		
4	WATER LINE IN ATTIC		
5			
6			
7	ANDY CLARS		
8			
9			
10	\$ 500.00 CHECK		
11			
12			
13	Andy Glass		
14			
15	A+C CONTRACTING		
16			
17	832-594-6927		
18			
19			
20			

RECEIVED BY	TAX
	TOTAL

ORIGINAL

Attic

2x 3x10 Postest
(Grime)

6 Books

6.95

9.95

6.95

34.95

34.95

9.95

\$203.70

Welcome to Best Buy #376
7034 HIGHWAY 6 N
HOUSTON TX 77095



Val: 100000-406126-471372-841556-282752-57468

0876 004 8347 03/05/21 13 32

5800809	CL84207	89.99
	AT&T 2 HS/DAS/SCB	
	Sales Tax	7.42
	Subtotal	89.99
	Sales Tax	7.42
	Total	97.41
	CASH	100.00
	CHANGE CASH	2.59

My Best Buy
Member ID 2274636916

CATHERINE,
Thanks for shopping at Best Buy today!
Your My Best Buy balance as of 05/11/2019
Posted points: 0
Go to BestBuy.com for more info

Return/E-change Policy: 15 days on most
purchases. 14 days on devices that can be
activated and cell phones. For details
go to BestBuy.com>Returns

To learn about privacy practices
go to BestBuy.com/Privacy

Your Customer Service PIN is
0876 004 8347 030521



LOWE'S HOME CENTERS, LLC
 15555 FM529
 HOUSTON, TX 77095 (281) 855-7888

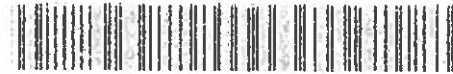
EMPLOYEE SALE

SALES#: S055552A 3688003 TRANS#: 69971929 03-05-21

2365803 SINGLE DUPLEX BRIGHT WHIT	10.76
5.98 DISCOUNT EACH	-0.60
2 @ 5.36	

SUBTOTAL:	10.76
TAX:	0.89
INVOICE 13378 TOTAL:	11.65
CASH:	20.00
CHANGE:	8.35

TOTAL DISCOUNT: 1.20
 STORE: 555 TERMINAL: 13 03/05/21 13:18:40
OF ITEMS PURCHASED: 2
 EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
 FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
 A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
 AT OUR CUSTOMER SERVICE DESK.

STORE MANAGER:

LOWE'S PRICE MATCH GUARANTEE
 FOR MORE DETAILS, VISIT LOWES.COM/PRICEMATCH

T/S	Quan.	Material / Task	Invoice #:
			Date: 3-25-2021
			Home #:
			Work #:

247 PLUMBING CO., LP
 5316 3rd Street • Katy, TX 77493
 www.katy-plumber.com
 Phone 281-391-2001 Fax 281-391-2042 E-Mail service@247plumbingservices.com

Customer Name: CATHERINE HOILIS Name: WYNN
 Phone Number: 281-682-6844 Phone Number: 281-352-4994
 Service Address: 7923 SCENE CANYON LANE Billing Address
 City: Houston ST TX Zip: 77095 City: St Zip:

Job Description: MR & MRS HOILIS HAD 20' OF TEMP. WATER LINE PUT IN. IT WAS LEAKING SO I REPLACED IT ALL BECAUSE IT WAS PVC. ALSO FLUSHED OUT W/H.
 1 yr. WARRANTY ON PARTS & LABORS
 * 15096844

APPROVAL TO START: *[Signature]*

PAYMENT TYPE:
 CASH _____ CHECK _____ VISA _____ MC _____
 CC# _____

EXP DATE: _____ APPROVAL / V-CODE _____

COMPLETION APPROVAL AND SATISFACTION: *[Signature]*

WARRANTY INFORMATION
 30 DAY
 90 DAY
 1 YEAR

SUB TOTAL: _____ TAX: _____
 DISCOUNT / COUPON: _____ TOTAL \$ 752.50

All materials are guaranteed to be as specified. Interest at the highest legal rate will be charged on all balances unpaid after due date. There will be a \$25.00 charge for all returned checks. Customer agrees to pay all costs of collection, including attorney fees.
 Texas State Board of Plumbing Examiners, P.O. Box 4200, Austin, TX 78765. (800) 845-6584, MPL# 37092

PO BOX 2474
 Cypress, TX 77429
 832.482.8765
 www.lsp texas.com
 office@lsp texas.com



Sprinkler Install/Repair
 Drainage Systems
 Pool Reroutes
 Landscape and Hardscape



Licensed & Insured
 LI 18420



Customer Information

Date of Est/Service: 6.12.2021 Technician: TL Invoice: 2020-
 Customer: Margherita Hollis Issue: NOTES
 Address: 7923 SCIENCE COUNTRY
LN 77095
 Contact Number: 2.682.6864 Arrival Time: 11:10 AM in 2:30
 Email Address: Departure Time: 5:25

Description

Zone:	Repair:	Price:
	SR1 - Service call <i>check all zones - 60</i>	75-
	SR2 - Change out PVB	
	SR3 - Change controller <input type="checkbox"/> Indoor <input type="checkbox"/> Outdoor	
	SR4 - Locate Valve(s) <input type="checkbox"/>	
5	SR5 - Raise & Align <input type="checkbox"/> rotary spray head(s) <i>aligned rotary head</i>	7.00
	SR6 - Replace <input type="checkbox"/> 4" rotary spray head(s)	
10	SR7 - Replace <input type="checkbox"/> 4" head(s) <i>replaced from 6" with 4" pipe</i>	25.00
	SR8 - Replace <input type="checkbox"/> 6" head(s)	
9	SR10 - Leaking fitting at head <i>Replaced 1/2" and 3/4" nipple</i>	28.00
	SR11 - Repair of line break/cracked pipe	
	SR12 - Add spray or rotary head	
	SR13 - Relocation of spray or rotary head	
	SR14 - Rain sensor installation, replacement or repair	
	SR15 - Control wire issues	
	SR16 - Control valve replacement	
10	SR17 - Replace spray nozzles <i>400 nozzles - fixed back</i>	18.00
	SR-18 - Adjustment of heads	
	SR - Misc	
		Subtotal: <u>161.00</u>
<u>paid check # 6451</u>		Tax:
<u>6/12/2021</u>		Total: <u>161.00</u>

WARRANTY: All parts installed will be warranted for a period of twelve (12) months unless there is damage or freeze after install. PVBs are not warranted unless we winterize the system.

Customer Signature: Margherita Hollis LSP Signature: TL

Regulated by Texas Commission Environmental Quality
 TCEQ, MC-178 - PO Box 13087 - Austin, TX 78711-3087 - Phone: 512-239-6133 - https://www.tceq.texas.gov/



LOWE'S HOME CENTERS, LLC
15555 FM529
HOUSTON, TX 77095 (281) 855-7888

- EMPLOYEE SALE -

SALES#: S0555HC2 2405256 TRANS#: 21703549 06-14-21

379731 3.00-GAL ROSE TREE KNOCKO 125.92 ✓
34.98 DISCOUNT EACH -3.50
4 @ 31.48

SUBTOTAL: 125.92
TAX: 10.39
INVOICE 29655 TOTAL: 136.31
H/C: 136.31

checked

TOTAL DISCOUNT: 14.00

H/C: XXXXXXXXXXXX3361 AMOUNT: 136.31 AUTHCD: 08353B

CHIP REFID: 055529011162 06/14/21 15:45:40

APL: CAPITAL ONE TVR: 0000008000

AID: A0000000041010 TSI: E800

STORE: 555 TERMINAL: 29 06/14/21 15:45:49

OF ITEMS PURCHASED: 4

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.
FOR DETAILS ON OUR RETURN POLICY, VISIT
LOWES.COM/RETURNS
A WRITTEN COPY OF THE RETURN POLICY IS AVAILABLE
AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: ALRENZO BLASINGAHE

LOWE'S PRICE PROMISE
FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

CARLOS BOCCANEGRA
LAWN SERVICE, GENERAL LANDSCAPING, TREE REMOVAL

June 15, 2021

Customer: Catherine Hollis

7923 Scenic Canyon Lane

Houston, TX 77095

Removal of dead bushes in front of office window and bush on corner by garage. Also removal of 5 dead ornamental bushes in back. These needed to be removed due to freeze in February.

Customer provided 6 rose bushes that were planted in the front and corner to replace the dead bushes.

Total cost: \$500.

Paid by check number 6453.



LOWE'S HOME CENTERS, LLC
15535 FM529
HOUSTON, TX 77035 (281) 895-7888

- EMPLOYEE SALE -

SALESM: FSTLANE2 18 EMPID: 17061645 07-23-21

2806759 PS 13IN BR BUSH	15.28	✓
16.98 DISCOUNT EACH	-1.70	✓
1341839 PS 3LT ORB PALESHRJK	35.98	✓
39.98 DISCOUNT EACH	-4.00	

SUBTOTAL:	51.26
TAX:	4.23
INVOICE 15135 TOTAL:	55.49
H/C:	55.49

TOTAL DISCOUNT: *checked* 5.70

MC: XXXXXXXXXXX3361 AMOUNT: 55.49 AUTHCD: 029678

CHIP REFID: C55515042010 07/23/21 12:33:50

APL: CAPITAL ONE TVR: 000008000

ATD: ACC0500041010 ISI: E800

STORE 555 TERMINAL 15 07/23/21 12:34:05

OF ITEMS PURCHASED: 2

EXCLUDES FEES, SERVICES AND SPECIAL ORDER ITEMS



THANK YOU FOR SHOPPING LOWE'S.

FOR DETAILS ON OUR RETURN POLICY, VISIT

LOWES.COM/RETURNS

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AT OUR CUSTOMER SERVICE DESK

STORE MANAGER: ALRENZO BLASINGAME

LOWE'S PRICE PROMISE

FOR MORE DETAILS, VISIT LOWES.COM/PRICEPROMISE

www.controlgaragedoorrepair.com

DATE: July 30, 21 Houston and Surrounding Areas MAPSCO Gerson R.

Cell: 832-768-7565 * 281-457-2967

Follow us! 

JOB SITE

ALTERNATE INFORMATION

NAME _____ NAME _____
 ADDRESS 7923 SCENIC BAYMON ADDRESS _____
 CITY HOUSTON TX ZIP 77045 CITY _____ ZIP _____
 HOME () _____ HOME () _____
 CONTACT PERSON DALE DINE CONTACT PERSON _____

WARRANTY (CIRCLED)	Quantity	DESCRIPTION	@	AMOUNT
Doors				
Sections				
Openers	1	Chamberlain opener with 1 remote control		265
Springs				
Parts/Other				
No Warranty				

Technician's Comments
22 months warranty labor
* 3 years warranty with Chamberlain

Sub Total	
Tax	
TOTAL	<u>365</u>
Net Upch Bridge	

WARRANTY WORK

Notice: This company will not be held liable for death of injury caused by continued use of a unsafe door / opener

NO WARRANTY FOR FLIPPED CABLES.
 ROLLERS OUT OF TRACK.
 MISALIGNED SENSOR.
 OR DAMAGE CAUSE BY MOTHER NATURE

Warranty Void If: 1) No receipt is presented.
 2) Customer/Other Company has performed work.
 3) Service sticker is removed.

Springs out Operator Cables out C. Board Sections Track out

Bad - NO WARRANTY ON DOOR AND/OR SERVICE. MUST BE REPLACED.

GARAGE DOOR & OPENER SAFETY TEST

PASSED FAILED TAGGED & DISABLED

Service Sticker Placed On All These

Top Section Customer Refused
 Opener No Warranty
 Wall Station

C.C. CASH

TX DL #

I have read and understand the terms and conditions of this invoice. I understand that all services and parts are non-refundable and non-returnable. A \$35 charge and bank fee will be assessed on all returned checks.

ALL INVOICES DUE UPON COMPLETION OF WORK.

ALL SAFETY TESTS HAVE BEEN PERFORMED IN MY PRESENCE AND TO MY SATISFACTION.

DESCRIPTION OF WORK

- COMPRESSOR
 - SUCTION PSI
 - HEAD PSI
 - VOLTS
 - AMPS
 - ELECTRICAL CONNECTIONS
 - CONTACTS TIGHT & CLEAN
 - OIL LEVEL & CONDITION
- CONDENSER COIL
 - CLEAN COIL & CHECK FIN COND.
 - ENT °F
 - LVG °F
- REFRIGERANT
 - LEAK
 - CHARGE
- FAN AND MOTOR
 - VOLTS
 - AMPS
 - ELECTRICAL CONNECTIONS
 - CONTACTS TIGHT & CLEAN
 - FAN PULLEYS (ADJUST BELT)
 - CHECK LUB BEARINGS & MOTOR
- EVAPORATOR COIL
 - CLEAN COIL & CHECK FIN
 - ENT DB °F
 - LVG DB °F
 - ENT WB °F
 - LVG WB °F
- CONDENSATE AREAS
 - INSPECT & CLEAN DRAIN PAN
 - INSPECT & CLEAN DRAIN
- AIR FILTERS
 - CLEANED
 - REPLACED
- HEATING ASSY.
 - BURNER & HEAT EXCHANGER
 - FUEL SUPPLY & PRESSURE
 - PILOT ASSEMBLY
 - FLAME ADJUSTMENT
 - PRIMARY RELAY & FLUE
 - FAN & LIMIT SWITCH OPER.
 - BLOWER ASSEMBLY
 - RV VALVE
 - STRIP HEAT
 - DEFROST CYCLE
- ELECTRICAL COMPT'S.
 - RELAYS
 - CONTACTORS
 - OVERLOAD
 - PRESS. SWITCH
- THERMOSTAT
 - OK
 - REPLACE
 - RELOCATE

Texas Department of
Licensing and Regulation
920 Colorado
Austin, Texas 78701
Telephone:
(512) 463-6599
www.tdlr.texas.gov

LICENSED, INSURED
TACLA26986E

PLEASE REVIEW US ONLINE @
WWW.MARCOSAC.COM

Angie's list
Business Center

COOCLE
GUARANTEED

BBB
ACCREDITED

f



2049 Western Village Lane
Houston, Texas 77043
Office: 713-467-HVAC (4822)

Cell: 281-733-9860
Cell: 281.733.9798
Fax: 713-468-8133

NEW CUSTOMER?
 YES NO

DATE _____

REFERRED BY _____

PHONE _____

WK PHONE _____

NAME _____

STREET _____

CITY _____ STATE _____ ZIP _____

MAKE _____ MODEL _____ SERIAL NUMBER _____

MAKE _____ MODEL _____ SERIAL NUMBER _____

JOB LOCATION _____

FILTER'S SIZE: _____

FILTER'S CONDITION: GOOD REPLACED NEW CASE

CONDENSER'S AMPERAGE: RUN _____ START _____

PREVENTIVE MAINTENANCE DATE: _____ DONE _____

NEW CONTRACT

FILTERS DELIVERED NO YES

TERMS: DUE UPON COMPLETION

I HAVE THE AUTHORITY TO ORDER THE ABOVE WORK AND DO SO ORDER AS OUTLINED ABOVE. IT IS AGREED THAT THE SELLER WILL RETAIN TITLE TO ANY EQUIPMENT OR MATERIAL FURNISHED UNTIL FINAL & COMPLETE PAYMENT IS MADE AND IF SETTLEMENT IS NOT MADE AS AGREED, THE SELLER SHALL HAVE THE RIGHT TO REMOVE SAME AND THE SELLER WILL BE HELD HARMLESS FOR ANY DAMAGES RESULTING FROM THE REMOVAL THEREOF.

SUB-TOTAL \$	
TAX	
TOTAL \$	8700
DEPOSIT	
BALANCE \$	

AUTHORIZED SIGNATURE _____

ABOVE ORDERED WORK HAS BEEN COMPLETED AND ACKNOWLEDGE RECEIPT OF MY COPY.

X _____ / / DATE

TECHNICIAN: Alex S. ...